

CASS Care has been caring for Australians over 65 years old and is recognised as an approved service provider of aged care. We specialise in supporting people with complex care needs and dementia to remain living independently in their own homes. Home Care Package Pricing information is to give you information that is transparent, understandable, and allows you to exercise your choice in receiving services.

Income Test Care Fee	You may be required to contribute to the cost of your care by paying an income tested care fee. This fee is determined by Services Australia and the Department of Veterans' Affairs. Full pensioners do not pay an income tested care fee.			
Basic Daily Care Fee	\$0.00			
CARE AND PACKAGE MANAGEMENT	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
Package Management (\$ Per Fortnight)	\$51.53	\$90.61	\$197.22	\$298.99
Care Management (\$ Per Fortnight)	\$67.43	\$118.58	\$258.10	\$391.28

Package management is the activities associated with the ongoing administration and organisation of your Home Care Package, ensuring the smooth delivery of the service. It includes broadly the costs: establishing and managing home care budgets; preparing monthly statements; managing your package fund; coordinating and scheduling services and workers; and compliance and quality assurance activities required for Home Care Packages.

Care management is an essential key component of every Home Care Package. It enables you receiving the appropriate level of support in a way that meets your current and future care needs. It ensures there is no overlap, over-servicing or mismanagement of services. Care management broadly includes:

- Reviewing your Home Care Agreement (an Agreement between you, and your provider, detailing the services you will access) and Support Plan (a Plan designed by you and your provider to ensure the services you access help you achieving your needs, goals and preferences);
- Partnering with you and your family or carers about your care;
- Ensuring your care is aligned with other supports;
- Providing a point-of-contact for you or your support network;
- Ensuring the care you receive is respectful of your culture; &
- Identifying and addressing risks to your safety.

PRICE GUIDE FOR COMMON SERVICES (Per Hour)						
Service Type	Monday to Friday 8am-6pm	Monday to Friday 6pm-8am	Saturday	Sunday	Public holiday	Overnight services
Personal Care	\$71.00	\$83.00	\$107.00	\$142.00	\$178.00	Quotation will be provided
Domestic Assistance						
Meal Preparation						
Light Gardening						
In-home Respite						
Shopping/ Community Access						upon request.
Minimum 1.5 hours of service per visit.						

PRICE GUIDE FOR COMMON SERVICES (Per Hour) Continue						
Service Type	Monday to Friday 8am-6pm	Monday to Friday 6pm-8am	Saturday	Sunday	Public holiday	
Nursing Services (Face to Face)	\$132.00	\$154.00	\$198.00	\$264.00	\$330.00	
Nursing Services (Telehealth)	\$86.00	\$100.00	\$130.00	\$172.00	\$215.00	
Service Type	Monday to Friday 9am to 5pm					
Exercise Physiotherapy/ Physiotherapy/ Chiropractor/ Speech Pathology/ Podiatry/ Diet/Occupational Therapy	\$160/ hour. Travelling costs will be applied as per mileage rates. Cost will be discussed and agreed prior providing service.					
Remedial Massage/ Acupuncture	\$130/ hour. Travelling costs will be applied as per mileage rates. Cost will be discussed and agreed prior providing service.					
CASS Centre-based day care/ social support group	\$40/ day (applies to Home Care Package Level 1 & Level 2) \$80/ day (applies to Home Care Package Level 3 & Level 4)					
Gardening	\$110/ hour. Cost will be discussed and agreed prior providing service.					
Domestic Cleaning in detail	\$90/ hour. Cost will be discussed and agreed prior providing service.					
If you opt for a third-party provider for any of the services mentioned above, we will consult with you and agree on the final cost before providing the service.						

OTHER ITEMS				
Traveling cost for office staff to visit you- discussed and agreed in advance	\$1.49 / km			
Client Transport Fee (using staff vehicle)				
Late Cancellation (notified after 17:00 the day before care service to be provided)	1 hour service fee at the applicable hourly rate unless otherwise stated.			
Cancellation by client (or their authorised representative) within service hour or client no show on schedule service hour	Full-service charge will apply.			
Parking/ Bridge/Tunnel/Road Toll/ Public Transport	As per charge			
Purchased items or third-party services not included in the common services	The cost will be as per the quotation agreed upon by the client. Invoices will be addressed to CASS Care.			

Clients are welcomed to discuss with your Co-ordinator about the fees and charges of the services that are not listed in this schedule. In some cases, GST may be applicable based on Australian Taxation Office guidelines.

This pricing schedule will take effect from 1 January 2025 and will also be available on the My Aged Care website: **www.myagedcare.gov.au**, from the same date.